



Tankering Regulations

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1 Legal Framework

1.1 Preamble

This document is the first edition of the Tankering Regulations. The attached annexes are deemed part thereof. These Regulations and annexes attached thereto shall be referred to hereinafter as the “Tankering Regulations” or “Regulations.”

The Chairman of the Department of Energy (DoE) may issue any policies, decisions, procedures, circulars, manuals, or rules for implementation and operation, or guidelines necessary for the application of the provisions of the Regulations, in compliance with the current legislations.

A decision issued by the DoE Chairman shall specify the types of tankering activities that require licensing by DoE, as well as licensing conditions and the necessary requirements that shall be met by the persons to be licensed under the provisions of these Regulations.

No facility or individual shall practice tankering activities without a license from the Department of Energy, in accordance with laws and procedures established by DoE.

DoE Chairman may delegate any of DoE authorities and duties set forth in these Regulations to the governmental companies licensed by DoE, so far as may be required, upon the approval of the Executive Council.

1.2 Effective Date

These Tankering Regulations come into force on the date of publishing in Abu Dhabi Official Gazette.

The DoE Chairman may assign a timeframe for persons intended by these Regulations to adjust accordingly.

1.3 Scope of Implementation

These Regulations apply to all Licensees using tankers in the Energy Sector as per the Relevant Laws.

These Regulations do not apply to:



- a. Tankers of the Armed Forces
- b. Tankers of Abu Dhabi Police
- c. Tankers of the Civil Defence for fire extinguishing
- d. Tankers containing liquid toxic or hazardous material

1.4 Implementation of Regulations

All persons, facilities, and authorities shall comply with their respective provisions of the Tankering Regulations and the laws, procedures, policies, decisions, circulars, codes, and licenses issued thereunder.

Without prejudice to the power of the Department of Energy to impose the administrative penalties stipulated by Law No. 11 of 2018 referred to, the Schedule of Violations and Penalties attached to these Regulations shall be applied to any violator of the provisions of these Regulations, laws, policies, decisions, circulars, and rules issued thereunder. Procedures and controls concerning the implementation, appeal, and reconciliation of administrative penalties and fines shall apply under Law. No. 11 of 2018 referred to and the decisions issued by the DoE Chairman in this regard.



2 Definitions

2.1 Definitions

In application of the provisions of these Regulations, the following terms and expressions shall have the meanings assigned to each, unless the context requires otherwise:

Certification – means a certificate issued by the Responsible Entity that the Tanker fulfils all relevant technical requirements and is suitable for Tankering Water or Wastewater, as may be appropriate. Such certificate is issued for Tankers having a vehicle plate issued by Abu Dhabi Police.

Cesspit Tank – means an underground tank holding Wastewater (sealed at the bottom).

Customer – means the Person to whom the Responsible Entity supplies Drinking Water or Non-drinking Water for domestic, industrial, agricultural or commercial purposes or from whom it collects the Wastewater.

Department or DoE – Department of Energy

Distribution Company (DISCOs) – means a Person holding a Licence from the Department to distribute Water, including, Abu Dhabi Distribution Company ('ADDC') and Al Ain Distribution Company ('AADC')

Distribution System – means the system consisting (wholly or mainly) of water pipes owned or operated by the Distribution Company and used for the distribution of Water to the Point of Delivery to Premises or Customers and includes any plant and equipment, including metering equipment, owned or operated by the Distribution Company in connection with the distribution of Water.

Drinking Water – means water that is in compliance with the Water Quality Regulations.

Drinking Water Tanker – means a road vehicle registered by Abu Dhabi Police following Certification of the Tanker for the purposes of supplying Drinking Water.

Emirate – Emirate of Abu Dhabi



Grey Water – means the Wastewater not containing organic materials and sourced solely from baths, showers, hand basins, ablution (*wudu*) sinks and domestic laundries.

Groundwater – means the Water that naturally exists underground and extracted by drilling wells, excluding the water of surface ponds.

Guide – the organizational procedures issued by the DoE regarding the administrative, financial, and technical requirements supplementing the provisions of these Regulations.

Incident – means an unplanned event or chain of events which arises out of, or in connection with a Work-related activity.

Incident Reporting Regulations – means Incident Reporting Regulations issued by the Department of Energy which define the procedures for the classification, notification, reporting and investigation of Incidents associated with the operations of Licensees and nominated Entities.

Law – Law No. 11 of 2018 concerning the establishment of the Department of Energy

Licence – means a document issued by the Department to the Responsible Entities authorising the conduct of water distribution, water supply and/or wastewater collection regulated activities.

Non-drinking Water – means Recycled Water, desalinated water, Groundwater or any other type of water used strictly for irrigation, recreation, industrial or any other non-drinking purposes.

Non-drinking Water Tanker – means a road vehicle registered by Abu Dhabi Police following Certification of the Tanker for the purposes of supplying Non-Drinking Water.

Permit – means the permission issued by the Responsible Entity to each Tanker for allowing it to fill and supply Water or collect and discharge Wastewater at designated locations.

Point of Delivery – means the physical connection point at which the Water leaves the Distribution System.



Point of Entry – means the physical connection point at which the Water enters the Customer Water Fittings.

Premises – means a tract or plot of land and includes the buildings and any appurtenances on the land. A Premise may contain more than one property or dwelling and more than one Customer.

Public Nuisance – means anything that disturbs the general public's reasonable use of property, endangers life and health, or is offensive to the general public. In Recycled Water and Wastewater context, a public nuisance could be, without limitation, an odour emission, recycled water and wastewater flooding, a noise or the attraction of vermin and insects.

Recycled Water – treated liquid effluent produced by a Wastewater Treatment Works that is suitable for Reuse.

Recycled Water and Biosolids Regulations – means Recycled Water and Biosolids Regulations issued by the Department of Energy.

Relevant Laws – Law No. 11 of 2018 referred to, Law No. 2 of 1998 referred to and Law No. 17 of 2005 referred to.

Responsible Entity – means the relevant Distribution Company in the case of Drinking Water and Non-drinking Water and Abu Dhabi Sewerage Services Company (ADSSC) in the case of Wastewater or any other entity or company nominated by the Department and informed of such in writing.

Responsible Person – means a natural or legal person, public or private who owns and/or operates the Tanker. It may be the Tanker's owner or someone authorised by the owner.

Reuse – the release to the environment or treatment of Recycled Water for the benefit of the environment or general public.

Self-Supply – means Tankering by the Customer for self-supply of Water or collection of Wastewater from the Customer's Premises; such activity is designated as "Not For Sale" and cannot be undertaken for commercial purposes.

Sewerage System – means the system consisting (wholly or mainly) of sewerage pipes, pumping stations, Tankers and other plant and equipment



owned or operated by the ADSSC and used for the transportation of wastewater from Premises or Customers to the Wastewater Treatment Works.

Tank – means any receiving tank after the Water is delivered to the Customer by a Water Tanker for storing Water for subsequent use.

Tanker Filling Station – means a facility which is owned, operated and/or controlled by the relevant Distribution Company where the Water Tankers are filled.

Tankering/Tankering Services – means supply of Drinking Water and Non-Drinking Water and collection and discharge of Wastewater by Tankers.

Tracking Device – means a device, carried by a moving Tanker, which uses the global positioning system to determine and track its precise location.

Trade Effluent – any Wastewater discharged to a Sewerage System which is produced in the course of any industrial, commercial, agricultural, medical, and scientific or trade activity, but does not include domestic Wastewater.

Trade Effluent Control Regulations – means Trade Effluent Control Regulations issued by the Department.

UAE – United Arab Emirates

Wastewater – The water-borne wastes generated by any domestic, commercial or industrial activity including Grey Water and Trade Effluent.

Wastewater Collection Point – means a point which is normally adjacent to the Customer Premises from where the Tanker collects Wastewater.

Wastewater Discharge Point – means a point which is normally adjacent to the Wastewater Treatment Works or pumping stations designed to receive Wastewater from Wastewater Tankers.

Wastewater Tanker – means a road vehicle registered by Abu Dhabi Police following Certification of the Tanker for the purposes of collecting and discharging Wastewater.

Wastewater Treatment Works (WWTWs) – means a facility to treat Wastewater.



Water – means collectively Drinking Water or Non-drinking Water.

Water Quality Regulations – means the Water Quality Regulations issued by the Department of Energy.

Water Supply Regulations – means Water Supply Regulations issued by the Department of Energy.

Water/Wastewater Meter – means a device used for measurement of Water/Wastewater flow or volume which is either read manually or recorded remotely.

3 Requirements

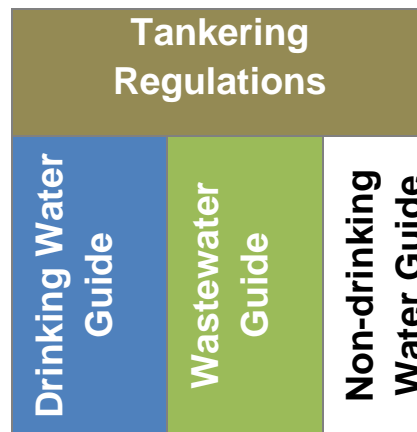
3.1 Regulatory Framework

These Regulations define the regulatory framework of Water and Wastewater Tankering Services.

These Regulations define the regulatory roles and responsibilities of Responsible Persons involved in Tankering to protect the environment and safeguard public health.

Figure 1.1 illustrates the structure of the consolidated regulatory framework.

Figure 1.1 – Regulatory Framework



The scope of Tankering and overall arrangements are depicted in Figures 1.2 and 1.3 below:

Figure 1.2 – Scope of Tankering

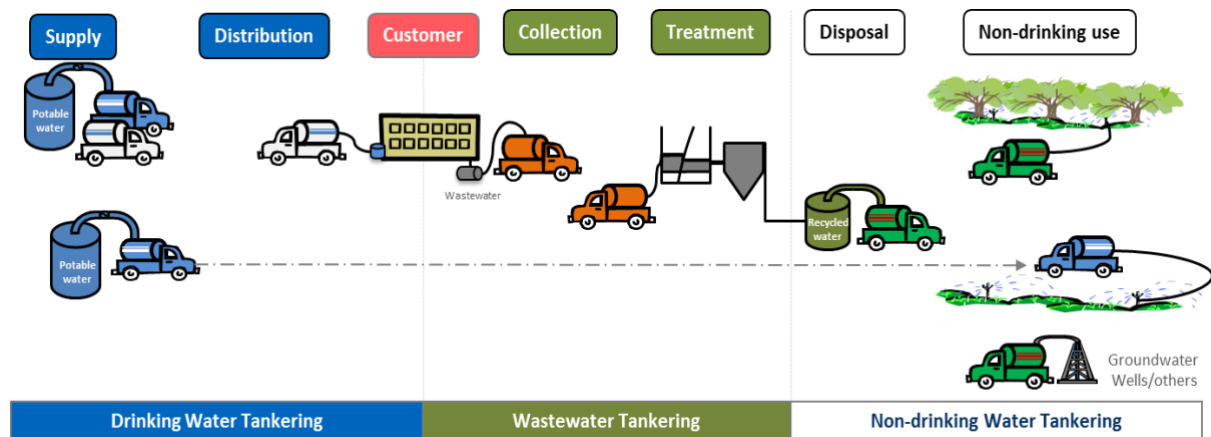
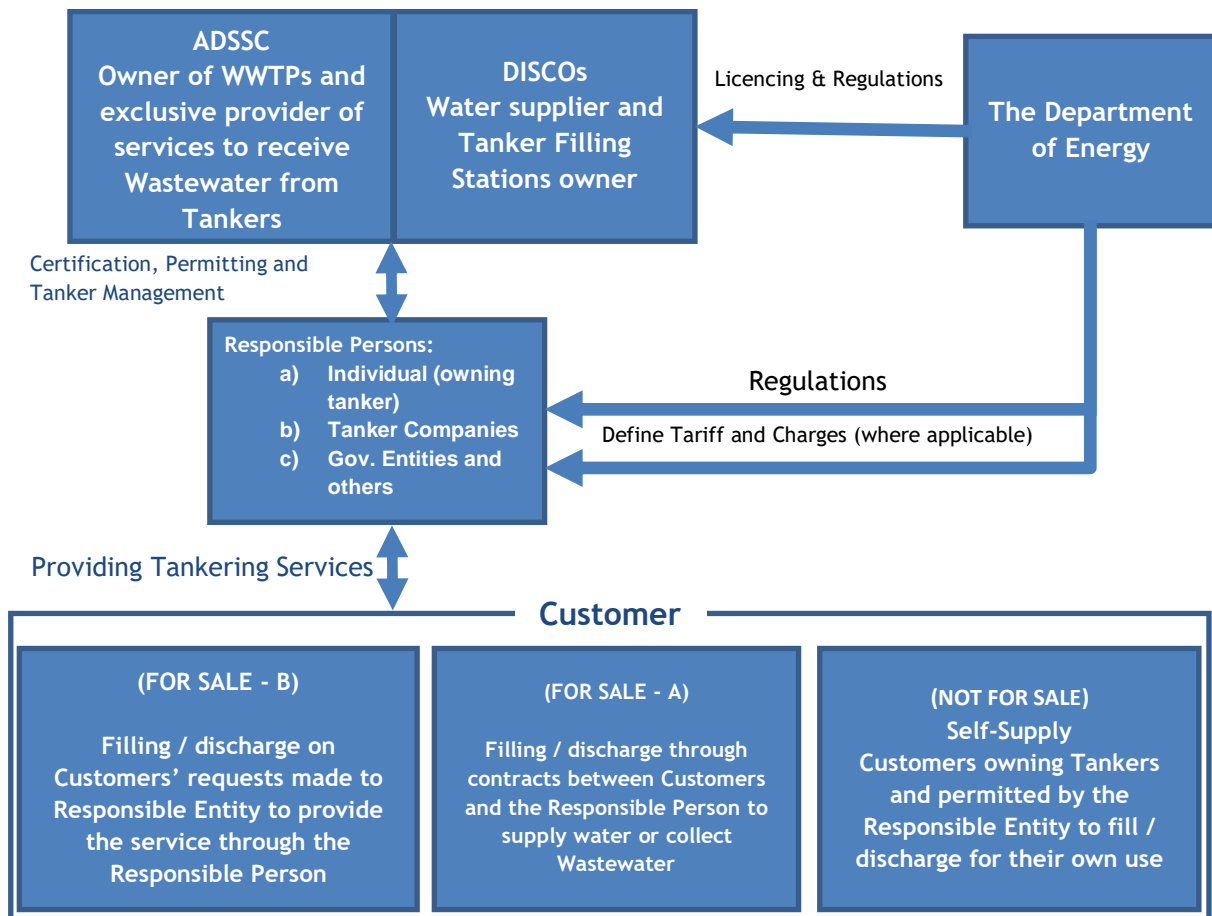




Figure 1.3 – Overall Arrangements



The Department is responsible for the following tasks, without limitation:

- Determining the regulatory framework for Tankering;
- Ensuring all concerned parties comply with the requirements of the Regulations;
- Issuing the relevant Guides and instructions to the Regulations and monitoring compliance to such Guides;
- Regulating prices for Tanker management services, the method of charging and collection of charges;
- Regulating prices charged to Customers by Responsible Persons;
- Licencing the Responsible Entities; and
- Reviewing and approving the Code of Practice submitted by the Responsible Entity.



The Responsible Entity is responsible for the following tasks, without limitation:

- a. Implementing and monitoring compliance with these regulations;
- b. Developing, and implementing the relevant tankering code of practice after obtaining the approval of the Department;
- c. Permitting and certifying tankers;
- d. Dispatching and controlling tankers;
- e. Maintaining an up-to-date register of tankers and tanker drivers and any other records stipulated by these Regulations;
- f. Ensuring tanker drivers have the required qualification and competency certifications;
- g. Controlling and supervising the management of tankers and conducting periodic inspections to ensure tanker compliance with the necessary technical requirements;
- h. Managing and operating tanker filling stations and wastewater discharge points;
- i. Appointing and maintaining a register of qualified inspectors to perform regular compliance inspections of all tankers;
- j. Ensuring any non-compliance is appropriately addressed (including through suspending or cancelling any certificate or permit or issuing an improvement notice to Responsible Persons);
- k. Inspecting and auditing Tankers and tanker drivers and providing annual reports to the Department, as required by the Department;
- l. Entering into Tankering management and supply agreements with Responsible Persons; and
- m. Billing and collection of Tankering management charges and supply tariffs.

The Responsible Person is responsible for the following tasks, without limitation:

- a. Securing any necessary Certificates or Permits from Responsible Entities;
- b. Implementing these Regulations, based on the respective specialities;
- c. Maintaining Tankers in compliance with the technical requirements of these Regulations;



- d. Ensuring Tankers are operated by suitably qualified and competent Tanker Drivers in line with these regulations;
- e. Providing information to the Responsible Entity as may be required;
- f. Making sure that Tankers for Self-Supply are not used for commercial purposes;
- g. Paying the approved Tankering management charges and supply tariffs to the Responsible Entity;
- h. Complying with the applicable price regulation for Tankering services; and
- i. Fulfilling the contractual obligations set by the Responsible Entity.

Tanker Drivers are responsible for the following tasks, without limitation:

- a. Being competent and qualified in accordance with any applicable conformity or certification schemes;
- b. Abiding by the traffic rules;
- c. Delivering tankering services in line with the stipulation of the tankering regulations and the guide;
- d. Avoiding waste and spillage; and
- e. Complying with all applicable health, safety and environment requirements.

Customers are responsible for the following tasks, without limitation:

- a. Providing appropriate Water Fittings which comply with the requirements of Water Supply Regulations;
- b. Declaring any hazards which may exist at their Premises;
- c. Providing safe and unobstructed access to Point of Entry for Drinking Water and/or Wastewater Collection Point for Wastewater; and
- d. Use the Drinking Water for the Customer's own use only.

3.2 Prohibition of Tankering Services

The following actions are prohibited:

- a. Operating any Tanker in the Emirate not complying with these Regulations;
- b. Using Tankers not certified to operate in the Emirate in providing Tankering Services;



- c. In order to avoid the likelihood of any cross contamination between Drinking Water, Non-drinking Water and Wastewater, interchangeable usage of Tankers is prohibited.
- d. Making any changes to the designation or classification of any tanker;
- e. Filling Drinking Water Tankers from stations other than Drinking Water Tanker Filling Stations.
- f. Discharging the load of Wastewater Tankers in places other than the designated Wastewater Discharge Points specified by the Responsible Entity;
- g. Discharging Wastewater without meeting the Wastewater discharge standards specified by the Responsible Entity;
- h. Discharging Trade Effluent without meeting the Trade Effluent discharge standards specified by the Responsible Entity;
- i. Allowing Tankers to fill and discharge without a Permit from the Responsible Entity.
- j. Re-selling or supplying Water to others by Customers.

3.3 Tanker Management Obligations of the Responsible Entity

The Responsible Entity is responsible for Tankering management.

The Responsible Entity shall maintain proper records and information on Tankering Services within the relevant geographical area.

The Responsible Entity must keep and maintain an electronic register to capture the details of Responsible Persons, Tankering management and supply agreements in place and issued Certifications and Permits.

The Responsible Entity must keep and maintain an electronic register of Tankering activities, including the following details:

- a. Volumes of tankered Water filled at each Tanker Filling Station or Wastewater disposed of at Wastewater Discharge Point as appropriate.
- b. Quality of tankered Water filled at each Tanker Filling Station or Wastewater disposed of at Wastewater Discharge Point as appropriate.

The Responsible Entity must keep an electronic register of tankered Water delivered to or Wastewater collected from the Customer. This should include the following details:



- a. Location of the Tanker Filling Station where the water was filled from;
- b. Location of the Wastewater Discharge Points;
- c. Location of the Wastewater Collection Points;
- d. Customer details;
- e. Date and time of delivery of service; and
- f. Volume of Water or Wastewater as appropriate.

The Responsible Entity must keep an electronic register of the Tanker inspections and disinfections and shall include the following:

- a. Permit number and its details;
- b. Tanker plate number;
- c. Date of last inspection and disinfections;
- d. Date of upcoming inspection and disinfections;
- e. Status of inspection and disinfections (failed or passed);
- f. Non-conformity reports and corrective actions taken.

3.4 Tankering Management and Supply Services Agreement

The Responsible Entity will enter into an agreement with the Responsible Person for Tankering management and supply services.

The standard terms and conditions for Tankering management and supply services shall be developed by the Responsible Entity and submitted to the Department for its approval. Any changes to such standard terms and conditions would require further approval from the Department.

Further to concluding the Tankering management and supply agreement, the Responsible Entity shall issue individual Permits to each Tanker to allow it to fill and supply Water or collect and discharge Wastewater, as appropriate.

3.5 Tankering Services Arrangements

In general, Tankering includes on-demand supply, contract supply and Self-Supply

On demand supply:

- a. Tankers are dispatched upon a Customer's request to the Responsible Entity.



- b. Tankering shall only be provided through a Responsible Person.

Contract supply:

- a. Tankering shall only be provided through a Responsible Person.
b. Tankers are dispatched upon signing of a contract between the Customer and the Responsible Person.

Self-Supply:

- a. The Customer is permitted to use a Tanker for Self-Supply.
b. All Tankers permitted for Self-Supply by a Responsible Entity shall meet the technical requirements of these Regulations and the Guide.

3.6 Technical Requirements

In addition to the technical requirements stipulated in the Guide, the following requirements must be fulfilled:

- a) All Tankers certified and/or permitted by the Responsible Entity must have appropriate signage related to the type of water they carry and intended application. The only approved names are: “Drinking Water”, “Non-drinking Water” and “Wastewater”.
- b) All Tankers must be equipped with a Tracking Device, allowing the Responsible Entity to monitor the movement of the Tankers, and any other required equipment necessary to facilitate the despatch of Water and/or collection of Wastewater, where applicable.
- c) All technical elements which are part of the Tankering services including but not limited to, Tankers, Tanker Filling Stations, relevant Customers’ facilities i.e. Customers Water Storage Tanks and Cesspit Tanks, Wastewater Collection Points, Water Fittings, Tanker Fittings, Tracking Devices must be constructed, manufactured, installed, connected or disconnected, in a manner consistent with Good Industry Practice and as may also be prescribed by the manufacturer and/or the Responsible Entity from time to time, and shall be of an approved quality and standard fit for their intended purpose.
- d) All Drinking Water Tankers, Non-drinking Water Tankers and Wastewater Tankers certified and/or permitted by the Responsible Entity must have appropriate signage stating the intended purpose and clearly visible on the external body of the Tanker in both the Arabic and



English languages, along with an appropriate pictorial symbol clearly indicating the purpose of the water, as follows:

1. Drinking Water Tankers shall bear “Drinking Water” sign.
2. Non-Drinking Water Tankers shall bear “Non-Drinking Water” sign and the use of such Tankers to transport Drinking Water and Wastewater is prohibited.
3. Wastewater Tankers shall bear “Wastewater” sign and the use of such Tankers to dispatch Drinking Water and Non-Drinking Water is prohibited.

Requirements of Tanker Filling Stations and Wastewater Discharge Points:

- a. All Tanker Filling Stations and Wastewater Discharge Points shall accommodate perimeter fence, entry/exit gates and barriers, safety signs, street lights, segregated filling bays, pedestrian footpaths, adequate sanitary facilities, all in compliance with applicable Health, Safety and Environments (HSE) requirements;
- b. All Tanker Filling Stations and Wastewater Discharge Points shall be manned by suitably qualified and competent personnel to ensure the tanker movement is controlled and safe, payment is collected, and people and equipment are protected; and
- c. All Tanker Filling Stations and Wastewater Discharge Points shall maintain Tanker logbooks to capture details such as the Tanker Permit number; capacity, Tanker licence plate number, Tanker driver details, date and time of entry, frequency of entries, source and destination of the tankered Water or Wastewater and payment records.

3.7 Security of Service

The Responsible Person who distributes and supplies Drinking Water for the purposes of drinking, washing, and cooking is required to have its Drinking Water Tankers certified and permitted by the Distribution Company, in accordance with testing qualification procedures that comply with the Water Quality Regulations and any other relevant procedures adopted by the Distribution Company to ensure Drinking Water is delivered to Customers.

The Responsible Person shall ensure that an accurate quantity of Water is delivered within the projected time.



The Responsible Entities, in coordination with the Responsible Persons, shall prepare a corporate risk register and emergency and crisis response plans, which shall be approved in coordination with the Emergency, Crisis and Disasters Management Centre in Abu Dhabi.

The Responsible Entity and Responsible Persons must comply with the relevant Business Continuity Management Policy issued by the Department, in coordination with the Emergency, Crisis and Disasters Management Centre in Abu Dhabi, as well as any instructions related to Business Continuity Management issued by the Centre. This includes the Responsible Persons' obligation in cases of emergency, crisis, or disasters to provide Tankering Services, as decided by the Centre.

The Responsible Entity shall ensure that only Tankers with the relevant Permit are able to use its facilities.

The Responsible Entity shall carry out random inspections to ensure compliance with the Regulations and any other contractual obligations.

3.8 Quality of Service

The Distribution Company shall be responsible for ensuring that the Water quality exiting its Distribution System at the Tanker Filling Station (at the Point of Delivery) is Drinking Water that is fit for human consumption and complies with the Water Quality Regulations.

The Responsible Entity shall carry out random inspections to ensure that safe Water is supplied to the Customers.

The Responsible Entity shall ensure that there are means for issuing an early and accurate contamination alert to Customers in case it is required.

The Responsible Person shall be responsible for meeting the quality of service as stipulated in the contractual arrangement with the Customer.

The Tanker driver shall be responsible for ensuring that no cross-contamination occurs during filling, transporting, and offloading. The Tanker driver must have the experience to eliminate and mitigate any such risks originating from human errors or equipment failure.



3.9 Environmental Conditions

All field installations shall be suitable for the prevailing climatic conditions of the Emirate of Abu Dhabi.

Dumping of Wastewater in the environment is strictly prohibited.

The Responsible Entity shall monitor Tanker movements to report any cases of violation to the relevant authorities for further action.

Any violation of this Clause 3.9 may result in an enforcement action by the Department and/or any other relevant government entity (as applicable).

3.10 Leakage/Spillage

The Responsible Entity shall ensure that immediate steps are taken to repair any Water leakage/spillage that occurs from the Tanker Filling Station.

The Responsible Person for Tankering shall ensure that immediate steps are taken to repair any Water and Wastewater leakage/spillage that occurs from the Tankers.

The Tanker driver shall ensure that the Tanker is not filled up beyond its capacity and is securely locked.



4 General Principles

4.1 Inspections, Measurements and Tests

In order for the Responsible Entity to carry out its obligations under these Regulations, it shall carry out such inspections, measurements and tests on Tankers.

Inspections shall be carried out by the Person appointed or authorised by the Responsible Entity or the Department.

In carrying out these inspections, the appointed or authorised Person may disqualify any Tanker which does not meet the requirements of these Regulations and Guides.

4.2 Notification

The Responsible Entity shall notify in writing the Responsible Person of any non-compliance with these Regulations and set the timeline for rectifying the deficiencies.

The Responsible Entity shall validate any corrective action which may be required.

4.3 Contractual Penalties or Other Measures

The Responsible Entity shall not impose any contractual penalties or take any other measures against the Responsible Persons or Tanker drivers without approval of the Department.

4.4 Approval by the Department of New Specifications for Tankers

Pursuant to the technical requirements provided in these Regulations, the Department may coordinate with:

- a. The Responsible Entities;
- b. Private and governmental entities;
- c. Such organisations appearing to it to be concerned with the interests of water users.



4.5 Tariffs of Tankering Services

Submission and Publication of Tariffs

- a. Tariffs for Tankering Services where applicable will be submitted by the Responsible Persons for their Tankers to the Responsible Entity at least one month before applying them. The Responsible Persons will not update their tariffs for Tankering Services during any calendar month once published for that month, and any updates will be applied to the following month.
- b. The tariffs for Tankering Services may vary from one geographical area to another. Accordingly, Responsible Persons may specify different tariffs for different geographical areas.
- c. The Responsible Persons will make available their prevailing tariffs for Tankering Services to the public and potential Customers via publication on their websites or other websites with their contact details and other media or methods.
- d. The Responsible Entity will publish on its website the prevailing tariffs for Tankering Services for all Responsible Persons, with the contact details of the Responsible Entity and the Responsible Persons.

Tariff Structure

Tariffs for Tankering Services shall have the following components to recover all costs:

- a) Cost of tanker management services charged by the Responsible Entity to the Responsible Persons and approved by the Department, including Water or Wastewater tariffs provided for the tankers, as well as the additional costs of tanker services management by the Responsible Entity;
- b) Fixed fee for the Tanker trip to the Customer; and
- c) Charge per kilometre for the Tanker trip to the Customer, which the Responsible Person may choose to set to zero.

Customer Choice and Competition

A Customer shall have the choice to request Tankering Services from either the Responsible Entity or the Responsible Persons, in accordance with the procedures and requirements provided by the Department.



The Department will specify the method of payment of Tankering Services tariffs by the Customer to the Responsible Person upon delivery of Tankering Services.

Compliance

Compliance with the above Tankering tariff regulations will be mandatory in accordance with these Regulations.

4.6 Tankering Management Procedures

The Responsible Entity will manage the Tankering Services according to the procedures specified by the Department.

4.7 Code of Practice for Tankering Management

Each Responsible Entity must develop a Code of Practice for Tankering Management and submit it to the Department for approval within six months of the Effective Date of these Regulations.

The Code of Practice shall include but is not limited to the following:

- a) Management of dispatch centre;
- b) Awareness and education on Tankering Services and in particular the risks to public health and the environment associated with Tankering of Recycled Water and Wastewater;
- c) Public Health Risk Management Plan that will protect the Customer by identifying potential risks and establish actions to mitigate such risks, in coordination with the Emergency, Crisis and Disasters Management Centre in Abu Dhabi, to prepare and adopt emergency plans;
- d) List of costs of tankering management services and contractual penalties;
- e) Management and provision of Tankering Services during emergencies, crises, and disasters;
- f) Complaints handling; and
- g) Any other matters, as may be specified by the Department or the Responsible Entity.



5 Compliance

5.1 Compliance

Compliance with these Regulations shall be assessed in accordance with the relevant laws and the relevant provisions of the Guide.

5.2 Health and Safety System and Incident Reporting Requirements

The Responsible Entity shall develop an occupational health and safety system and shall notify the Department of any incident related to the Tankering Services, as specified by the Department.



6 Failure to Comply with these Regulations

6.1 Reporting Failures

Any failure to comply with these Regulations or any act that may be considered as a failure to comply with these Regulations must be reported to the DoE by all entities to which these Regulations apply.

6.2 Enforcement Procedures

In case of failure to comply with these Regulations, the DoE may issue a written warning notice to the non-complying entity.

The warning notice shall include:

- a) The name of the entity;
- b) The regulation which has been violated;
- c) A timeframe to comply;
- d) The administrative procedures and penalties to be taken against the entity in case it does not comply with the Regulations within the allowed timeframe.



7 Annex

7.1 Schedule of Administrative Violations and Penalties

No.	Description	Amount of Penalty (AED)
1	Using Wastewater, Trade Effluent or Non-drinking Water Tankers to distribute Drinking Water	50,000
2	Operating a tanker without approval or permit from the Responsible Entity; or Using expired permit or approval	20,000
3	Changing, defacing, removing, or hiding signs, indications or writings stating the capacity and uses of a tanker	5,000
4	Tampering with, removing, or sabotaging the tanker Tracking Device; or preventing or obstructing the tracking of a tanker by any means	10,000
5	Dumping or disposing of Wastewater or Trade Effluent into the wild, the marine environment, or into places other than the discharge points specified by the Responsible Entity	50,000
6	Discharging Wastewater or Trade Effluent without complying with the standards adopted in the Discharge Points	50,000
7	Filling tankers from unapproved filling stations or sources	20,000
8	Filling tankers beyond their approved capacity	10,000
9	Not complying with tanker management services tariffs or costs approved by DoE	50,000
10	Not complying with health and safety requirements approved by DoE for tankers	20,000
11	Unqualified or incompetent tanker drivers as specified by DoE	5,000
12	Preventing or obstructing inspectors of the DoE and the Responsible Entity from examining or inspecting tankers and verifying the tanker data, approvals and permits of drivers, Responsible Persons, and loads	20,000



13	Failure of the tanker driver or the Responsible Person to report to the Responsible Entity a leakage/spillage from the tanker immediately	5,000
14	Failure of the tanker driver to take the necessary procedures to stop or prevent leakage/spillage from the tanker	5,000
15	Failure of the Responsible Person to fulfil its obligation to provide Tankering Services during emergencies, crises, and disasters, as decided by DoE	50,000
16	Operating a tanker inside the Emirate in a manner that violates the provisions of these Regulations or the Guides issued by the DoE	20,000